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AIR CP\_100788959\_CP\_20181120\_Investigation\_1531045  
**Texas Commission on Environmental Quality**  
**Investigation Report**

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**Customer: Building Materials Investment Corporation**  
**Customer Number: CN605251487**

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**Regulated Entity Name: GAF MATERIALS**

**Regulated Entity Number: RN100788959**

**Investigation #** 1531045

**Incident Numbers**

297802

**Investigator:** JOSE ALVAREZ

**Site Classification**

**Conducted:** 11/20/2018 -- 11/20/2018

**SIC Code:** 2952

**SIC Code:** 2951

**NAIC Code:** 324122

**Program(s):** AIR QUALITY NON PERMITTED

**Investigation Type:** Compliance Investigation

**Location:**

**Additional ID(s):**

**Address:** 2600 SINGLETON BLVD,  
DALLAS, TX , 75212

**Local Unit:** CITY OF DALLAS LOCAL PROGRAM

**Activity Type(s):** AIRCOMPL - AIR CMPL - AIR  
COMPLAINT INV

**Principal(s):**

**Role**

**Name**

RESPONDENT

BUILDING MATERIALS INVESTMENT CORPORATION

**Contact(s):**

**Role**

**Title**

**Name**

**Phone**

REGULATED  
ENTITY MAIL  
CONTACT

ENVIRONMENTAL  
ENGINEER

MR KEVIN BUSH

Fax (972) 872-2331  
Phone (972) 872-2325  
Office (972) 872-2325

**Other Staff Member(s):**

**Role**

**Name**

Supervisor  
QA Reviewer

BRIAN CUNNINGHAM  
MARILYN FITZNER

RECEIVED

**Associated Check List**

**Checklist Name**

AIR COMPLAINT INVESTIGATION

**Unit Name**

CMPL

FEB 11 2020

TCEQ  
CENTRAL FILE ROOM

**Investigation Comments:**

INTRODUCTION

On November 20, 2018, Mr. Jose Alvarez, Environmental Investigator (Investigator) for the Dallas Local Program, conducted an Air Quality Complaint (AIR-CMPL) at 2600 Singleton Drive, Dallas, Texas (Attachment 1).

The purpose of the investigation was to respond to the complaint by observing the site operations and to evaluate compliance with Title 30 Texas Administrative Code (30 TAC) §111.4: Nuisance Odors.

The complainant alleged that odors were coming from GAF Materials. The complainant stated that the emissions persisted for the weekend.

This was an unannounced investigation because it was initiated by a complaint. The purpose of this investigation was to perform an odor survey to assess current nuisance conditions.

**Daily Narrative:**

The following is information regarding a description of the complaint:

**COMPLAINANT NAME/ADDRESS:**

This information is being handled as confidential and is included in the regional confidential file. Refer to Incident number 297802 for more information.

**TIME, DATE, FREQUENCY, DURATION OF THE ODOR**

The complainant stated that odors were observed for approximately three days during the weekend of November 16, 2018.

**DESCRIBE ACTIVITY/OPERATIONS AT THE TIME OF THE COMPLAINT**

GAF Materials was operating normal day to day functions at the time of the complainant alleged odors.

**DESCRIPTION OF THE ALLEGED EFFECTS**

No affects were alleged.

**INVESTIGATION INFORMATION**

**METEOROLOGICAL DATA AT THE TIME OF THE INVESTIGATION**

1400 hrs. 10/20/18 Temperature 55° F, Humidity 37%, Winds E @ 15 mph, Partly Cloudy Skies.

**LOCATION OF THE ACTIVITY**

No activity was detected during the November 20, 2018 odor survey.

**DESCRIPTION OF THE ACTIVITY**

No activity was detected during the November 20, 2018 odor survey.

**DESCRIPTION OF THE EFFECTS ON THE INVESTIGATOR**

The investigators noted no effects.

**SOURCE EMISSIONS CONSISTENT WITH THE ALLEGED ACTIVITY**

Yes, the complainant alleged nuisance odors. These odors are consistent with GAF Materials activity

**DESCRIBE ACTIVITY/OPERATIONS AT THE TIME OF THE INVESTIGATION**

GAF Materials was operating normal day to day functions during the investigation.

**DESCRIPTION OF THE LAND USE IN THE AREA SURROUNDING WHERE THE ODOR WAS DETECTED**

GAF Materials is located in an industrial and residential portion of Dallas.

**DESCRIPTION OF THE TERRAIN FEATURES IN THE AREA**

The terrain is primarily flat in this area.

**LOCATION OF THE SOURCE OF THE ACTIVITY**

The alleged source of the odors is GAF Materials located at 2600 Singleton Boulevard, Dallas, Texas.

**SPECIFIC CAUSE OF THE ODOR**

The odors are allegedly caused by the manufacturing of shingles.

**COMPLAINANT LOG NECESSARY/ APPROPRIATE**

The complainant was informed of the odor investigation protocol via telephone.

On November 20, 2018, Mr. Alvarez arrived in the area at approximately 1100 and conducted an odor survey. See Attachment 1 for Odor Survey Map. No odors were detected upwind or downwind of the landfill.

During the investigation, no odors were noted at or near the complainants' property.

Mr. Alvarez arrived at the site at approximately 1100. No emissions or odors were observed leaving the facility at the time of the investigation. A survey was then taken in the neighborhood around GAF Materials starting at the intersection of Manila Road and Akron Road. The route went north on Manila Road to Singleton Boulevard, east on Singleton Boulevard, and then south on Fish Trap Road. Stops were made at Bedford and Manila Road, Akron and Manila Road, Manila Road and Singleton Boulevard, and Singleton and Fish Trap Road. Mr. Alvarez left the site at approximately 1200.

Mr. Alvarez discussed the purpose of the investigation and the observations made during the on-site investigation with the complainant. Mr. Alvarez specifically discussed 30 TAC §101.4 for Nuisance Requirements with the complainant. Mr. Alvarez informed the complainant that no violations were observed during the investigation.

**Exit Interview:**

Mr. Kevin Bush, environmental engineer for the facility, was informed about the complaint and that no violations are being alleged at that time. He will be sent a General Compliance Letter for the property. The complainant was contacted via phone and email concerning the investigation results.

**GENERAL FACILITY AND PROCESS INFORMATION**

**Process Description:**

GAF Materials manufactures roofing shingles. GAF has been at its present location for over 20 years, but a roofing facility has been at this site since the 1940's. The facility has 210 employees, the plant operates three shifts per day, 24 hours per day 7 days per week.

**BACKGROUND**

Compliance History and Performance Classification: (from the TCEQ Central Registry Internal Reporting Query)

RE Name: GAF MATERIALS RN: RN100788959

Classification: HIGH Rating: 0 Publication Date: Nov 15, 2018

Customer Name: BUILDING MATERIALS INVESTMENT CORPORATION CN: CN605251487

Classification: HIGH Rating: 0 Publication Date: Nov 15, 2018

**Agreed Orders, Court Orders, and other Compliance Agreements:**

No violations were noted during this investigation.

**Prior Enforcement Issues:**

No violations were noted during this investigation.

**Complaints:**

None in the past two years.

**ADDITIONAL INFORMATION**

**Conclusions, Recommendations, and Current Enforcement Action:**

No violation is being alleged at this time and the complaint was not substantiated. The facility and the complainant were informed of the nuisance odor rules. Odors from the facility did not appear to travel off-site at the time of the on-site investigation. An Alleged Source Letter (ASL) will be sent to the facility. Close complaint and continue to conduct surveillance of the facility. Conduct regular annual investigations of the facility.

**Additional Issues:**

No additional issues were noted during this investigation.

**Attachments:**

Attachment 1 Odor Survey Map

**No Violations Associated to this Investigation**

Signed Joe Owens  
Environmental Investigator

Date 1/2/19

Signed Mark Fitzmaurice  
Supervisor

Date 1/2/19

**Attachments: (in order of final report submittal)**

☐ Enforcement Action Request (EAR)

☒ Letter to Facility (specify type) : ASL

☐ Investigation Report

☐ Sample Analysis Results

☐ Manifests

☐ Notice of Registration

☐ Maps, Plans, Sketches

☐ Photographs

☐ Correspondence from the facility

☐ Other (specify) :

Letter to complainant

GAF Building Materials Corporation

CN600474753

GAF Materials

RN100788959

Investigation No. 1531045

Investigation Date: 11/20/2018

Attachment 1

Complaint Investigation Map

1 Page



Attachment 1- Map

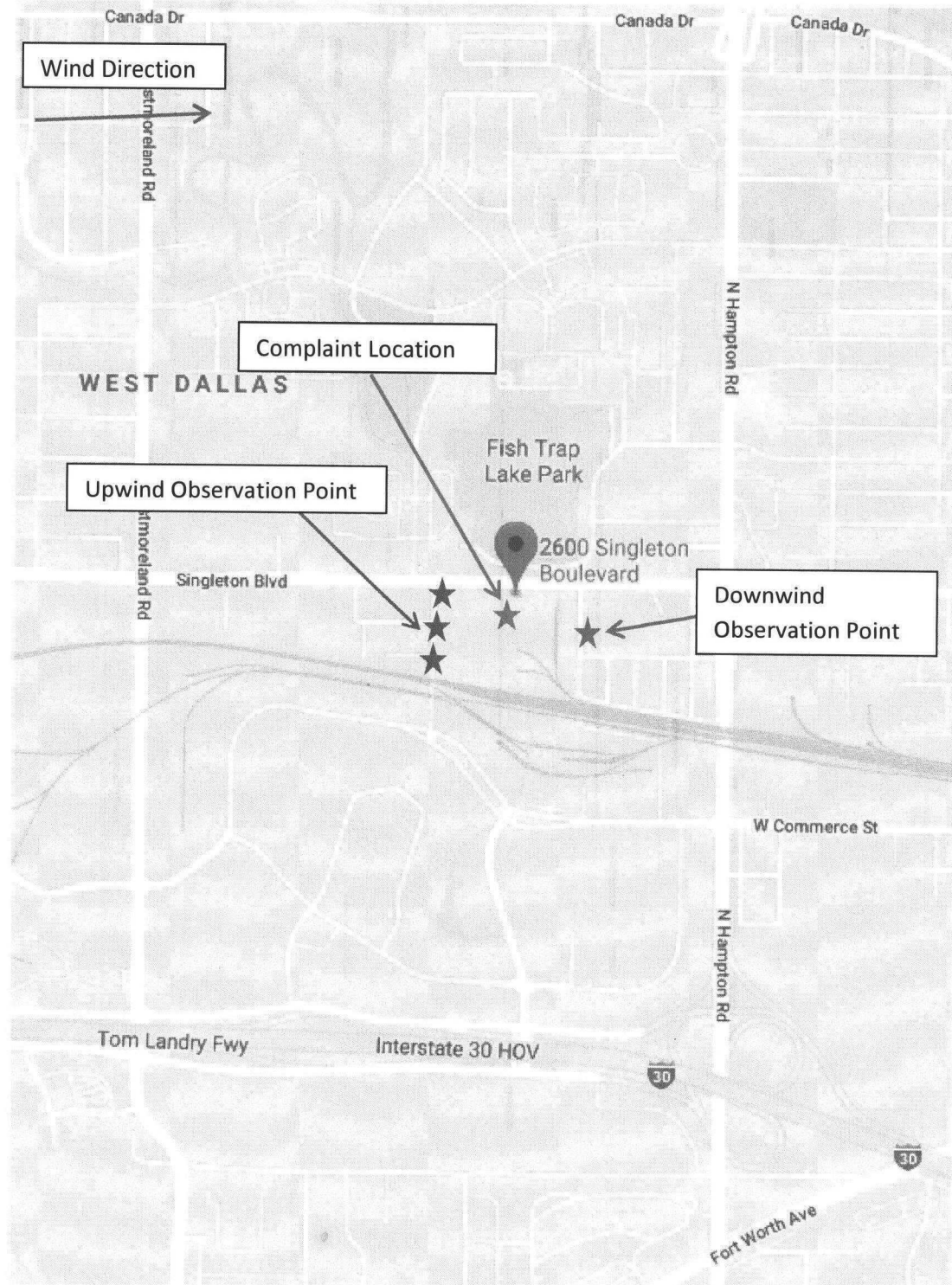
**Complaint Investigation Map**

2600 Singleton BLVD, Dallas, Texas 75212

(RN100788959) (CN600474753)

Investigation Date: November 20, 2018

Wind Direction: East



## TCEQ Complaint Report

12/03/2018  
10:17:16AM

**Incident No:** 297802  
**Media Type:** AIR  
**Start Date:** 11/17/2018  
**Received Date:** 11/17/2018  
**Method :**

**Staff Member:** JALVAREZ  
**Status:** Closed  
**Status Date:** 11/27/2018  
**Priority:** Within 60 Calendar Days

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**Regulated Entity:** GAF MATERIALS

**RN100788959**

**Address:** 2600 SINGLETON BLVD  
DALLAS, DALLAS County, TX 75212

**Physical Location:**

**Responsible Party:** BUILDING MATERIALS  
INVESTMENT CORPORATION  
**Address:** 2600 SINGLETON BLVD, DALLAS, TX 75212  
**PHONE**

**Title:**

**Number Complaining:** 1  
**Frequency:** CURRENT  
**Alleged Source:** GAF MATERIALS

**Program Group:** AIR QUALITY -  
HIGH LEVEL

**Nature:** ODOR  
**Effect:** PROPERTY

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### Initial Problem

On 11/17/2018 the city of Dallas received an odor complaint in the 75212 zip code.

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### Action Taken

This complaint has been assigned and will be further investigated by an Environmental Investigator.

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### Closure Comments

More information will be available upon approval of the investigation report.

**Investigation Number:** 1531045





January 3, 2019

Kevin Bush  
GAF Building Materials Corporation  
2600 Singleton Blvd.  
Dallas, TX 75212


**RE: Complaint Investigation at: GAF Building Materials Corporation, (Dallas County), Texas, 2600 Singleton Blvd., TCEQ Account Numbers: RN 100788959, CN 600474753**

Dear Mr. Bush:

On November 20, 2018, Mr. Jose Alvarez with the City of Dallas Air Quality Compliance Program conducted investigations of the above-referenced facility to evaluate compliance with applicable requirements for air pollution. No violations were documented during the investigation.

The City of Dallas Air Quality Compliance Program and Texas Commission on Environmental Quality (TCEQ) appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Alvarez at 214-671-5239.

Sincerely,



Brian Cunningham, Manager  
Air Quality Compliance Program  
Office of Environmental Quality